

CLASS CANCELLATION & REFUND POLICIES





Terms and Conditions

Please read these Terms & Conditions & Refund Policy carefully.

By payment of class/workshop you are agreeing to the Following Terms & Conditions.

- If a workshop is cancelled by Make Your Own Cosmetics due to insufficient numbers, illness or natural disaster etc, the participants ("you") will be offered a full refund, a reschedule or a credit.
- Make Your Own Cosmetics will endeavour to inform all participants of a new venue or other changes at least 48hrs prior to the workshop if possible.
- If a participant wishes to cancel their place 3 days prior to commencement of a workshop, they may do so however a \$50 administration fee will apply.
- The participants will be offered a reschedule or refund on any monies paid (minus the administration charge).
- If a participant wishes to cancel their place less than 3 days prior to commencement of a workshop, they may do so but in favour of reschedule or refund on any monies paid (minus the administration charge) only .

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- If a participant would like to transfer a workshop to someone else, you must do so in writing no later than 7 days prior or you may have to forfeit your booking and all fees paid.
- Credit can only be completed once within 6 months of the original workshop date and can be used on any of Make Your Own Cosmetics workshops of same or greater value.
- Any balance difference must be paid by the participant.
- If the participant fails to attend the subsequent workshop to which they have transferred their credit to or the 6 months expires, they will forfeit all fees.
- For any further information you may require it is best to contact us –

info.myoc@gmail.com

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